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frogworks

Managing Your Technology So Your Business Doesn't Croak.



Ribb"IT" Review

INSIDE THIS ISSUE:

- How to Reach Frogworks -- Emergency & Non-Emergency Support

How to Reach Frogworks — Emergency & Non-Emergency Support

At Frogworks, we're here to keep your technology running smoothly — whether you're facing a full-blown emergency or just need help with a smaller issue. Here are the best ways to reach us in different situations.



This monthly publication
provided courtesy of:
Alex Bleam,
Owner of Frogworks



Get More Free Tips, Tools, and Services At Our Web Site: www.GetFrogworks.com

Or call: (240) 880-1944

How to Reach Frogworks — Emergency & Non-Emergency Support

Emergencies — Call Us Right Away at 240-880-1944

For emergencies, you can email help@getfrogworks.com and follow up with a call to ensure the fastest possible response.

Examples Include:

- Server or network outage
- Inability to access email or critical business apps
- Anything halting normal operations
- *Available 24/7 for active clients with emergency support agreements.* **Tip:** Be ready to briefly describe the issue and which systems are affected so we can respond faster.



How to Reach Frogworks — Emergency & Non-Emergency Support

Non-Emergency Requests — Submit a Ticket or Call

For all other technology needs — like setting up new equipment, troubleshooting minor issues, or asking general questions — please contact us through:

Email: help@frogworks.com

Phone: 240-880-1944 (Monday–Friday, 8am–5pm)

We respond to non-emergency tickets as quickly as possible, typically within one business hour. For work that requires scheduling, we'll coordinate a convenient time.

Save our contact info now so you can reach us quickly when you need us — whether it's a critical outage or just a quick tech question.



Thanksgiving Word Search

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C B I Q W O F S J T L P D X O
T R M D E U K R T U R K E Y P
A R A U L E F T O V E R S S U
C U A N R I K Z B F U G R T M
O Z T D B E Z O V E T N G U P
R P F U I E V F D A V D R F K
N I G F M T R K W S Z A A F I
U L I A U N I R P T X S T I N
C G X M G K K O I A E B I N G
O R P I T N T C N E R U T G R
P I S L T Y R G G B S A U N A
I M I Y O B S I E R Y O D A V
A S H A R V E S T M Z Q E E Y
T F S Q G M U O W A O V Y E K
I N P U Q F K G B L J I H D C
  
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Cranberries

Cornucopia

Leftovers

Gratitude

Stuffing

Harvest

Tradition

Pumpkin

Parade

Turkey

Autumn

Pilgrims

Family

Feast

Gravy

We Have an E-Newsletter!!!



Do we have your e-mail
address??? If you would like
to receive our newsletter
through email please visit us at:

www.getfrogworks.com/newsletter