

Run your business without worrying about technology

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Frogworks chosen as Channel Futures #1 IT provide in their NEXTGEN 101 award.

Owner, Alex Beam says "Frogworks is honored to be receiving first place in Channel Futures 2021 NEXTGEN 101 awards. Through this challenging year we brought it upon ourselves to..." (see page 2 for full article)



MSP TO WATCH • 2021 WINNER

This monthly publication provided courtesy of:

Alex Bleam. **Owner of Frogworks**





The 9/11 Memorial is a tribute of remembrance, honoring the 2,977 people killed in the terror attacks of September 11, 2001 at the World Trade Center site, near Shanksville, Pennsylvania, and at the Pentagon, as well as the six people killed in the World Trade Center bombing on February 26, 1993.

Ribb "IT" Review

Frogworks **Has Been** Ranked #1

Frogworks has been named as one of the world's premier managed service providers on the prestigious Channel Futures 2021 NextGen 101 rankings.



The NextGen 101 list, honors industry-leading managed services and technology providers who are driving a new wave of growth and innovation for the tech channel. The Channel Futures NextGen 101 are those companies that hold great promise given the leading-edge information technology and communication solutions they offer.

Channel Futures is pleased to name Frogworks to the 2021 NextGen 101 Ranking

"Frogworks is honored to be receiving first place in Channel Futures 2021 NEXTGEN 101 awards. Through this challenging year we brought it upon ourselves to keep providing consistent affordable fast support. To be recognized in our efforts during an exceptionally challenging time is a great achievement for us."

- Alex Bleam, Owner, Frogworks

About Frogworks

Frogworks provides trusted leader in IT Support for Northern Virginia, Maryland, and Washington DC since 2002 for unlimited, Flat-Rate IT Support. "One Company Revolution" We commit ourselves to delivering fast, affordable computer network support from technicians who know their stuff. We leverage the combined skills, expertise, and knowledge of hundreds of IT companies to tackle your IT problems quickly, so you can simply focus on growing your business.



August 2021

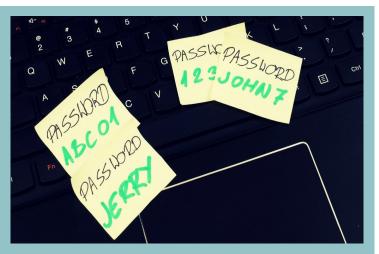
The 2021 MSP 501 and NextGen 101 lists are based on data collected by Channel Futures. The MSP 501 list recognizes top managed service providers based on metrics including recurring revenue, profit margin and other factors.

Ribb "IT" Review

Pick the Perfect

Password

3 Simple Password Tips to Increase your Security



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As more of our lives move online, we end up accumulating more and more accounts each of which has its own password. It feels like almost every site has its own policy, ranging from lax to inane. But, is 4\$%nT;6**a really safer than Butterfly5Cat5WaffleIron\$? What really makes a good password?

Entropy

Entropy is powerful because it gives you a way to tell how much more difficult a password is by lack of order/predictability of the password. It is not a solution to securi-

ty. Password1! is not as real world secure as Mayapur or similar gibberish.

Plain-text passwords renders your password compromised. A password containing 14 characters with random capitalizations and characters, that is unique will up your entropy and protection.

Reusing Passwords

We all have a million accounts and it gets frustrating accounting for every password. While there are solutions which can help with remembering passwords such as downloadable apps.

Many people reuse passwords. Reuse of a password compromises it in a way which bits of entropy can't account for. It's fine to reuse passwords for burner services which have no bearing on your life, but once you reuse with a bank or similar, you run the risk of being fully compromised. Many people also forget to reset passwords. Don't forget!

Crafting a Password

To generate a secure password, you need to increase the complexity and length. I like to use non-dictionary words with numbers and symbols to make it easier to remember the passwords. Qwerty is one of the most common used passwords, don't make that mistake.

Your strategy can be as simple as a prefix/suffix or adding a jumble of numbers, letters, and symbols. It is a pain, but something like *\$Tokyo7sutra%REVERE!!!* is going to be much, much easier. Do not store your password on your computer or anywhere on the internet.



After reading through the rules, I hope you chose Butterfly5Cat5WaffleIron\$. It is reasonable enough to remember, jumbles numbers, symbols and words. All parts to a good password.



Ribb "IT" Review

Secure Your Credit Card Data

Check Statements Regularly

Don't wait for your bill to come at the end of the month. Go online regularly, especially during the holiday season, to view electronic statements for your credit card, debit card, and checking accounts. Look for any fraudulent charges, even originating from payment site like PayPal and Venmo. You should definitely only buy online with a credit card. If your debit card is compromised, scammers have direct access to your bank funds. Any seller that wants a different kind of payment, like wired money, is a big red flag.

Skip the Card, Use the Phone

Paying for items using your smartphone is pretty standard these days and is actually even more secure than using your credit card. Using a mobile payment app like Apple Pay generates a one-timeuse authentication code for the purchase that no one else could ever steal and use. You just need your fingerprint, face, or passcode to make it happen instantly.

Inoculate Your Computer

Swindlers don't sit around waiting for you to give them data; sometimes they give you a little something extra to help things along. You need to protect against malware with regular updates to your antivirus program. Better yet, pay for a full-blown security suite, which will have antivirus software, but also will fight spam, spear-phishing emails, and phishing attacks from websites (the latter two try and steal your personal info by mimicking a message or site that looks legit).



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www.getfrogworks.com/newsletter

and sign up.



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Look for the Lock

Never buy anything online using your credit card from a site that doesn't have SSL (secure sockets layer) encryption installed—at the very least. You'll know if the site has SSL because the URL for the site will start with HTTPS—instead of just HTTP. An icon of a locked padlock will appear, typically to the left of the URL in the address bar or the status bar down below; it depends on your browser.



We are excited and proud to announce that Frogworks was chosen as Channel Futures #1 IT provider in their NEXTGEN 101 awards.



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